

STANDARDS OF QUALITY FOR FAMILY STRENGTHENING & SUPPORT

Program Implementation Continuum



Steps	Prepare	Promote	Attend Certification Training	Implement Tools	Develop Program Implementation Plan	Ensure Ongoing Quality Improvement	Ongoing Training
Sample Activities	<p>Review information about Standards on NFSN website: nationalfamilysupportnetwork.org</p> <p>Download Standards from NFSN website</p> <p>Participate in a Standards Overview presentation or webinar</p> <p>Review recorded Standards Overview webinar</p> <p>Plan out next steps along Continuum</p> <p>Talk with other Programs that have implemented Standards</p>	<p>Share information about Standards with other stakeholders, such as partner organizations and funders</p> <p>Encourage stakeholders to participate in Standards Overview webinar</p> <p>Encourage stakeholders to review recorded Standards Overview webinar</p> <p>Review and discuss Standards with Program team</p>	<p>Identify upcoming Standards Certification Training to attend</p> <p>Have Program teams participate that include both management and direct service staff</p> <p>Be oriented to using Standards and program implementation tools</p> <p>Complete Certification Training and become certified for two years</p>	<p>Develop a team, plan, and timeline for completing the Program Self-Assessment Tool</p> <p>Conduct team meeting(s) to complete the Program Self-Assessment Tool</p> <p>Ensure Program staff use the Staff Self-Reflection Checklist regularly</p> <p>Highlight a question from the Staff Self-Reflection Checklist each week in an email or a newsletter</p> <p>Ask families to complete the Participant Survey</p> <p>Put provided language and link to Standards on Program website and brochures</p>	<p>Review/share data from tools with stakeholders, including Program participants</p> <p>Based on reviewing data from tools, develop an action plan for the particular Standards and Indicators to focus on</p> <p>Share action plan with stakeholders</p> <p>Include Standards language, data from the tools, and action plan in grant proposals</p> <p>Conduct presentations to stakeholders on how Program is measuring quality practice</p>	<p>Conduct ongoing Program team check-ins on implementing the Program action plan</p> <p>Report back to stakeholders on Standards implementation action plan progress</p> <p>Complete Program Self-Assessment Tool annually</p> <p>Hold staff/Program meetings focusing on particular sections of the Standards</p> <p>Regularly administer, collect, and analyze Participant Survey data. Use results to modify Program accordingly</p> <p>Ensure new Program team members are trained and certified on the Standards</p>	<p>Dive deeper into the 5 sections of the Standards with additional training for Program teams on:</p> <ul style="list-style-type: none"> • Family Centeredness • Family Strengthening • Embracing Diversity • Community Building • Evaluation <p>Complete Re-Certification training and become certified for two years</p>
Resources	<p>NFSN provides:</p> <ul style="list-style-type: none"> • Standards Overview document • Standards and implementation tools • Standards Overview presentation and webinar • Recorded Standards Overview presentation on website • Program Implementation Continuum 	<p>NFSN provides:</p> <ul style="list-style-type: none"> • Standards Overview document • Standards and implementation tools • Standards Overview presentation and webinar • Recorded Standards Overview presentation on website 	<p>Local Network or Funder provides:</p> <ul style="list-style-type: none"> • Standards Certification Training <p>NFSN provides:</p> <ul style="list-style-type: none"> • Current list of Standards Certification Trainings on website • Standards Certification Trainings in areas without Networks 	<p>NFSN provides:</p> <ul style="list-style-type: none"> • Standards Implementation Tools • Language for Standards link from Program website 	<p>Local Network may provide:</p> <ul style="list-style-type: none"> • Facilitated Self-Assessment Program 	<p>Local Network may provide:</p> <ul style="list-style-type: none"> • Facilitated Self-Assessment Program <p>Local Network provides:</p> <ul style="list-style-type: none"> • Standards Certification Training <p>NFSN provides:</p> <ul style="list-style-type: none"> • Standards Implementation tools • Certificates 	<p>Local Network provides:</p> <ul style="list-style-type: none"> • Standards Certification Training • May provide or leverage additional trainings <p>NFSN provides:</p> <ul style="list-style-type: none"> • Certificates • Developing and Sustaining Effective Parent Advisory Committees Training
Cost	No Cost	No Cost	No Cost-\$125	No Cost	Varies	Varies	Parent Advisory Committees Training: No Cost - \$175